

# Sample Collection Personnel

# Recruitment, Training, Accreditation and Re-Accreditation Guidelines

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# Introduction

These <u>Sample Collection Personnel</u> Recruitment, Training, Accreditation and Re-Accreditation Guidelines expand upon the World Anti-Doping Agency's (*WADA's*) International Standard for Testing and Investigations (ISTI).

The processes outlined in this document promote best practice moving forward, assisting <u>Sample Collection Authories</u> in the development of necessary competencies for <u>Sample Collection Personnel</u>.

These Guidelines may be applied by any <u>Sample Collection Authority</u> with responsibility for <u>Sample Collection Personnel</u>. While most relevant to those <u>Sample Collection Authorities</u> with their own pool of <u>Sample Collection Personnel</u>, the Guidelines are also a useful reference for those <u>Sample Collection Authorities</u> using the services of third party <u>Sample Collection Authorities</u>.

### Scope

The purpose of these Guidelines is to take <u>Sample Collection Authorities</u> through the respective cycles of recruitment, training and accreditation/re-accreditation of <u>Doping Control Officers (DCOs)</u>, <u>Blood Collection Officers (BCOs)</u> and <u>Chaperones</u>.

Associated roles and procedures are individually outlined to ensure that *Sample* collection integrity remains uncompromised, and that the duties of <u>Sample</u> <u>Collection Personnel</u> consistently reflect ISTI requirements.

The scenarios provided represent the various circumstances and situations <u>Sample</u> <u>Collection Personnel</u> can face.

<u>Sample Collection Authorities</u> are advised to read these Guidelines in conjunction with the ISTI and the latest version of the <u>DCO</u> Training Tool Kit available on WADA's website.

As a model for enhanced practices, these Guidelines have no legal status. However, compliance with the ISTI is mandatory, and the ISTI prevails should any differences or ambiguities with these Guidelines arise.

Full or partial incorporation of these Guidelines into <u>Sample Collection Authority</u> rules and procedures is optional. Wordling can be modified as needed.

### References

#### **Defined Terms**

These Guidelines include defined terms from the *Code* and these *International Standards* (*IS*): ISTI and International Standard for Laboratories (ISL). *Code* terms are written in italics. Terms from the *IS* are underlined.

A Definition reference is provided in Guidelines Section 5.0.

#### Documentation

The following are considered as main references for these Guidelines, all of which are available on <u>WADA's Web site</u>:

- 2015 World Anti-Doping Code
- International Standard for Testing and Investigations
- DCO Training Tool Kit
- WADA's Guidelines for Implementing an Effective Testing Program

#### Code and Standards Provisions

While the *Code* makes no specific reference to <u>Sample Collection Personnel</u> requirements, references are made in *Code* Articles 3.2.3 and 5.5 to departures from the ISTI; in *Code* Article 7.7 to the review of other anti-doping rule violations (ADVRs); and in *Code* Articles 10.3.1, 10.3.2 and 10.3.3 to *Ineligibility* for other ADVRs. Each of these references requires effective *Sample* collection by suitable, trained personnel.

The ISTI addresses the role of <u>Sample Collection Personnel</u> during Athlete selection, notification, Sample collection and processing.

Specific <u>Sample Collection Personnel</u> requirements are covered in ISTI Annex H, which is also included in this document.

# **Doping Control Officers**

<u>DCOs</u> may perform any activities involved in the <u>Sample Collection Session</u>, with the exception of blood collection and breath alcohol collection unless qualified. <u>DCOs</u> may direct a <u>Chaperone</u> to perform specified activities that fall within the scope of a <u>Chaperone's</u> authorized duties (ISTI Annex H.5.5).

### Recruitment

Mandatory ISTI requirements specify that <u>DCOs</u> can't be *Minors* or have any conflict of interest with *Athletes* and/or the sport in which *Testing* will be conducted (ISTI Annex H.4.1 and 4.2).

<u>Sample Collection Authorities</u> are to recruit individuals who possess specific attributes.

### Desirable <u>DCO</u> Attributes<sup>1</sup>

- The ability to:
  - Demonstrate respectful and professional behavior.
  - Follow instructions, procedures and protocols.
  - Meet schedule demands of required duties.
  - Communicate effectively, both orally and in writing, in the national language(s) of the country in which *Testing* takes place.
  - Speak and understand a second language.
  - Problem-solve quickly and effectively.
  - Maintain confidential information.
  - Work in stressful situations / demanding conditions.
- Awareness of, and comfort with, the responsibilities of a <u>DCO</u>. (See <u>DCO</u> Training Kit).
- Willingness to undergo a security check.
- Education or work experience in relevant disciplines (i.e. teaching, law enforcement, nursing, sport administration).
- Knowledge of the sport community and/or the specific sport.

<sup>&</sup>lt;sup>1</sup> In addition to these attributes, <u>Sample Collection Authorities</u> are advised to consider their applicable national or <u>Sample Collection Authority</u>specific human resource policies and/or practices in <u>DCO</u> recruitment.

- Prior experiences within *Doping Control*.
- Valid driver's license and access to a vehicle.
- Qualification in phlebotomy.
- Commitment to the fight against doping in sport.

### Training

<u>Sample Collection Authorities</u> are to develop training programs for <u>DCOs</u> that include comprehensive theory and practical components. (See *WADA's* <u>DCO</u> Training Tool Kit).

#### **Comprehensive Theory**

Training in comprehensive theory ensures <u>DCOs</u> have a complete understanding of *Sample* collection requirements and <u>Sample</u> Collection Authority organizational functions.

<u>Sample Collection Authorities</u> deliver the theoretical training component of <u>DCO</u> training through in-person training sessions, or through a combination of in-person training sessions and other means, e.g. e-learning, DVDs, other multimedia or print educational materials.

#### Sample collection training requirements:

- a. Notification of Athletes (ISTI Article 5.0).
- b. Preparing for the *Sample Collection Session* (ISTI Article 6.0).
- c. Conducting the *Sample Collection Session* (ISTI Article 7.0).
- d. Security/post-test administration (ISTI Article 8.0).
- e. Transport of Samples and documentation (ISTI Article 9.0).
- f. Annexes A to J (ISTI):
  - A. Investigating a Possible Failure to Comply.
  - B. Modifications for *Athletes* with Impairments.
  - C. Modifications for *Athletes* who are *Minors*.
  - D. Collection of Urine Samples.
  - E. Collection of Blood Samples.
  - F. Urine *Samples* Insufficient Volume.

- G. Urine *Samples* that do not meet the requirement for <u>Suitable</u> <u>Specific Gravity for Analysis</u>.
- H. Sample Collection Personnel Requirements.
- I. <u>Code Article 2.4 Whereabouts Requirements</u>.
- J. Event Testing.
- g. Urine Sample Collection Guidelines.
- h. *Blood* Sample Collection Guidelines.
- i. Guidelines for Implementing an Effective Testing Program.
- j. Responsibility for <u>Chaperones</u> during the *Testing* Session (See <u>DCO</u> Training Tool Kit).

### Organizational

Sample Collection Authority organizational functions include:

- a. Relevant components of <u>Test Distribution Planning</u>.
- b. Relevant components of *WADA's Athlete* Whereabouts Program and Anti-Doping Administration and Management System (*ADAMS*).
- c. Relevant components of *Results Management*.
- d. Relevant components of the International Standard for Therapeutic Use Exemptions (ISTUE).
- e. Relevant components of the World Anti-Doping Program (WADP), including the ISTI and *Prohibited List*.
- f. Relevant national policies and/or legislation.
- g. National sport community structure and the roles of national sport federations.

### Practical

DCO practical training includes the following activities:

- a. Simulated demonstration of the physical requirements of witnessing the passing of a urine *Sample*, including the appropriate line of sight, position of the *Athlete* and position of the <u>Witness</u>.
- b. Mock notification attempts under the observation of an accredited <u>DCO</u>, using a substitute *Athlete* (See <u>DCO</u> Training Tool Kit).

- c. At least 3 mock <u>Sample Collection Sessions</u> under the observation of an accredited <u>DCO</u>, using a substitute *Athlete* (See <u>DCO</u> Training Tool Kit).
- d. Acting in the capacity of a <u>Chaperone</u>, including the witnessing of a <u>Sample</u> for at least 2 <u>In-Competition</u> <u>Sample Collection Sessions</u> and at least 2 <u>Out-of-Competition</u> <u>Sample Collection</u>.
- e. Observation of an accredited <u>DCO</u> through all components of at least 1 *Out*of-Competition and 1 *In-Competition* <u>Sample Collection Session</u>.
- f. Either an *In-Competition* or an *Out-of-Competition* <u>Sample Collection</u> <u>Session</u> conducted under the observation of an accredited <u>DCO</u>, preferably both.

The requirement to <u>Witness</u> the actual passing of a urine *Sample* shouldn't be included in the on-site observations. However the <u>DCO</u> is to be assessed on the instructions provided to the *Athlete* in the lead up to *Sample* provision.

- g. A minimum of 1 partial <u>Sample Collection Session</u> and 1 dilute <u>Sample</u> <u>Collection Session</u>, conducted under the observation of an accredited <u>DCO</u> as mandatory elements during practical training.
- h. Completion of *Doping Control* documentation, including detailed <u>DCO</u> reports.
- i. Preparation of *Samples* for transport, including appropriate storage and <u>Chain of Custody</u> and, where applicable, completion of documents for the transport of *Samples* internationally.
- j. Mock scenario of dealing with and reporting a possible <u>Failure to Comply</u> by an *Athlete* and/or <u>Athlete Support Personnel</u>.
- k. Mock scenario of an *Out-of-Competition Testing* situation where an *Athlete* is unable to be located in accordance with his/her <u>Whereabouts Filing</u>, resulting in an unsuccessful attempt and completion of an <u>Unsuccessful Attempt</u> <u>Report</u>.

### Accreditation

<u>Sample Collection Authorities</u> are to accredit only those <u>DCOs</u> who have successfully completed the required components of theoretical training and practical training.

Successful completion of theoretical training is demonstrated via a written examination. The written exam covers all theoretical components outlined in Section 2.2.1.

Successful completion of practical training is demonstrated via relevant evaluations completed by the <u>Sample Collection Authority</u> during the practical training sessions. Accredited <u>DCOs</u> assist if relevant. Practical training evalutations are to be completed within 3 months of the theoretical examination.

### Conditions

Prior to <u>Sample Collection Authority</u> accreditation as a <u>DCO</u>, the individual agrees to the following conditions (See <u>DCO</u> Training Tool Kit):

- Completion of a:
  - Code of Conduct Agreement.
  - Declaration of Confidentiality.
  - Declaration of Conflict of Interest.
  - Any further relevant documents as required by the <u>Sample</u> <u>Collection Authority</u>.
- A security check.

### **Recommended Accreditation Period**

The recommended accreditation period for a <u>DCO</u> is no longer than 2 years.

### **Evidence of Accreditation**

A  $\underline{DCO}$  is to carry evidence of his/her accreditation in the form of a current photo ID card, that includes:

- a. Full name.
- b. Gender.
- c. Recent photograph (taken in the last 2 years).
- d. Name and official logo/stamp of *Sample* Collection Authority.
- e. Period of validity.
- f. Authorized signature by a *Sample* Collection Authority senior official.

#### **Authorization letter**

In the absence of a <u>Sample Collection Authority</u>-issued photo ID, the <u>DCO</u> may use a government-issued photo ID accompanied by an authorization letter from the <u>Sample Collection Authority</u>.

### **Accreditation Period Training**

<u>Sample Collection Authorities</u> develop and document the minimum prerequisite requirements for <u>DCOs</u> to maintain their accreditation throughout the accreditation period.

Throughout the accreditation period, the <u>Sample Collection Authority</u> provides the <u>DCOs</u> ongoing training via continual delivery of information, observation during <u>Sample Collection Sessions</u> and performance feedback.

### **Review Sessions**

<u>Sample Collection Authorities</u> conduct <u>DCO</u> review sessions under the following circumstances:

- a. Reports of errors during *Sample* Collection Sessions.
- b. Reports of complaints from *Athletes*, *Athlete Support Personnel*, sport officials, or colleagues.
- c. A period of inactivity, whereby the <u>DCO</u> does not conduct any <u>Sample</u> <u>Collection Sessions</u> for a 6-month period. It is recommended that a <u>DCO</u> conduct at least 3 <u>Sample Collection Sessions</u> during each 6-month period.
- d. Once a year for all <u>DCOs</u>, at minimum.

Review sessions may also be conducted by <u>Sample Collection Authorities</u> via online educational tools, assessment forms, observations, etc.

### **Re-Accreditation**

Prior to expiry of the accreditation period, <u>Sample Collection Authorities</u> are to provide re-accreditation training for <u>DCOs</u> that includes both comprehensive theory and practical training.

Comprehensive theory training includes all recommendations covered during initial accreditation training (Guidelines section Section 2.2.1) and any updates or enhanced practices that may have developed since the <u>DCO's</u> prior accreditation/re-accreditation.

<u>Sample Collection Authorities</u> re-accredit only those <u>DCOs</u> who successfully pass a written examination.

Practical training includes a <u>DCO</u> successfully conducting at least 1 actual or simulated <u>Sample Collection Session</u> observed by an accredited <u>DCO</u> or a <u>Sample</u> <u>Collection Authority</u> representative.

The re-accreditation process is conducted through a training session, either inperson or through other means (e.g. online).

### **Chaperones**

<u>Chaperones</u> may fulfill one or all of the following roles, depending on the <u>Sample</u> <u>Collection Authority's</u> requirements:

- a. Written notification of Athletes.
- b. Escorting *Athletes* from notification to *Sample* provision.
- c. Witnessing *Sample* provision.

Procedures for the recruitment, training and accreditation of the <u>Chaperone</u> types differ, as outlined in Guidelines Sections 3.1 to 3.3, although some general principles remain unchanged.

### Recruitment

In addition to the mandatory ISTI requirements (<u>Chaperones</u> can't be *Minors* or have a conflict of interest with *Athletes* and/or the sport in which *Testing* will be conducted, as per ISTI Annex H.4.1 and H.4.2), <u>Sample Collection Authorities</u> are to recruit individuals who possess specific attributes.

### Desirable <u>Chaperone</u> Attributes

- The ability to:
  - Demonstrate respectful and professional behavior.
  - Follow procedures, directions and instructions.
  - Communicate (both orally and in writing) effectively in the national language(s) of the country in which testing is taking place, and, if required the language of the *Athletes* to be tested.
  - Speak and understand a second language.
  - Maintain confidential information.
  - Problem-solve quickly and effectively.
  - Work in stressful situations / demanding conditions.
  - Meet schedule demands of required duties.
  - Demonstrate an attention to detail.
  - Provide calm and clear direction to *Athletes*.
- Meet the gender requirements for the *Sample* Collection Session.
- Aware of and comfortable with <u>Chaperone</u> responsibilities (See <u>DCO</u> Training Tool Kit).
- Willingness to undergo a security check.
- Education or work experience in relevant disciplines (e.g. teaching, law enforcement, nursing, sport administration).
- Knowledge of the sport community and/or the specific sport.
- Commitment to the fight against doping in sport.

<u>Sample Collection Authorities</u> are advised to recruit individuals to become Notifying and Witnessing <u>Chaperones</u> in advance of the <u>Sample Collection Session</u> to ensure they complete the necessary security checks and relevant training to be evaluated and accredited prior to arrival on site.

Direct conflicts of interest are to be avoided (ISTI Annex H.4.2).

Escorting <u>Chaperones</u> may be recruited on site, but not be previously known to the <u>DCO</u> or the <u>Sample Collection Authority</u>.

It is preferable that Escorting <u>Chaperones</u> not have direct involvement with the sport being tested, although this may be unavoidable for *In-Competition Testing*.

The individuals recruited by <u>Sample Collection Authorities</u> to become Witnessing <u>Chaperones</u> are to possess the attributes listed in Guidelines Section 3.1.1. Where possible and applicable, background security checks are of particular importance when recruiting Witnessing <u>Chaperones</u>.

Ideally, <u>DCOs</u> perform the function of witnessing the passing of the *Sample*. If assigned to a <u>Chaperone</u>, the individual's maturity regarding this responsibility is to be carefully considered.

### Volunteer <u>Chaperones</u>

<u>Sample Collection Authorities</u> commonly use volunteers to perform the <u>Chaperone</u> role, particularly around an *Even*t. Volunteer <u>Chaperones</u> should only be responsible for notifying and escorting select *Athletes* to the <u>Doping Control Station</u>. Volunteer <u>Chaperones</u> are not to witness <u>Sample</u> provision. <u>DCOs</u> are responsible for ensuring that this part of the collection process is consistently performed.

### Training

The training programs <u>Sample Collection Authorities</u> develop for <u>Chaperones</u> include general theory and practical components specifically tailored to the <u>Chaperone</u> role(s).

### **General Theory**

General theory training includes relevant sections of the following procedures:

- a. Notification of *Athletes* (ISTI Article 5.0).
- b. Conducting the *Sample* Collection Session (ISTI Article 7.0).
- c. Protocol for Urine *Sample* Collection Guidelines.
- d. Protocol for <u>Blood Sample</u> Collection Guidelines.
- e. Specific *Sample* Collection Authority requirements.
- f. An understanding of when a <u>Chaperone</u> must seek the <u>DCO's</u> advice and/or direction.
- g. Specific sport or *Athlet*e requirements.

As per Guidelines Section 3.1.2, Volunteer <u>Chaperones</u> are to be trained by an experienced <u>DCO</u> (usually around the *Even*t) and, where possible, provided with training documents in advance of the planned training session.

The <u>Sample Collection Authority</u> develops training resources for quick reference and review by <u>Chaperones</u>, outlining the most relevant sections of the theory component (See <u>DCO</u> Training Tool Kit).

Practical training includes each or all of the required practical elements, depending on the <u>Chaperone's</u> role(s) as outlined below.

### Practical Training – Notifying <u>Chaperones</u>

Practical training of Notifying <u>Chaperones</u> includes the following activities:

- a. Completion of at least 3 simulated notifications of an *Athlete* observed by an accredited <u>DCO</u>.
- b. Simulated situations that include various potential scenarios (e.g. *Athlete* refusal, language/communication difficulties, involvement of a third party such as a coach, etc).
- c. Feedback on performance, including the standard of documentation completed (i.e. *Athlete* notification form) at the end of the <u>Sample Collection</u> <u>Session</u>.

### Practical Training – Escorting Chaperones

Practical training of Escorting <u>Chaperones</u> includes the following activities:

- a. Briefing on, or role play of, at least 3 simulated escort situations from *Athlete* notification to *Sample* provision.
- b. Simulated situations that include various potential scenarios (e.g. Athlete disappears from view, Athlete insists on urinating prior to reporting at the <u>Doping Control Station</u>, Athlete wishes to take a shower, Athlete participates in a press conference or medal ceremony, Athlete eats or drinks a suspicious substance, etc.).
- c. Feedback on performance at the end of the *Sample* Collection Session.

### Practical Training – Witnessing <u>Chaperones</u>

Practical training of Witnessing <u>Chaperones</u> includes the following activities:

a. Simulated demonstration of the physical requirements of witnessing the passing of a urine *Sample*, including the appropriate line of sight, position of the *Athlete* and position of the Witnessing <u>Chaperone</u>. The individual is required to witness *Sample* provision in simulated situations that don't include actual passing of a *Sample*.

- b. Simulated situations that include various potential scenarios (e.g. *Athlete* refusal to remove clothing, *Athlete* turns his/her back on the <u>DCO</u>, *Athlete* appears to tamper with the *Sample*, *Athlete* drops the *Sample* after provision, etc.).
- c. Feedback on performance at the end of the *Sample Collection Session*.

### Accreditation

Accredition as a <u>Chaperone</u> by a <u>Sample Collection Authority</u> requires the individual have demonstrated knowledge of the general theory and practical training requirements. This may involve a written examination and practical role play scenarios involving the notification of an *Athlete*; a *Minor*; an *Athlete* who doesn't speak the <u>Chaperone's</u> language; an *Athlete* with an impairment; and an *Athlete* who refuses to sign the notification form, attend the <u>Doping Control Station</u> or provide a <u>Sample</u>.

#### Conditions

Prior to <u>Sample Collection Authority</u> accreditation as a <u>Chaperone</u>, the individual also agrees to the following conditions (See <u>DCO</u> Training Tool Kit):

- Completion of:
  - A Code of Conduct Agreement.
  - A Declaration of Confidentiality.
  - A Declaration of Conflict of Interest.
  - Any further relevant documents as required by the <u>Sample</u> <u>Collection Authority</u>.
- A security check, if required by the *Sample Collection Authority*.

#### **Recommended Accreditation Period**

The duration of the <u>Chaperone's</u> accreditation is determined by the <u>Sample</u> <u>Collection Authority</u>, based on the <u>Chaperone</u>'s role(s) and the service(s) needed.

The accreditation period recommended for Notifying and Witnessing <u>Chaperones</u> is no longer than 2 years.

The accreditation period recommended for Escorting <u>Chaperones</u> is the duration of the *Testing* session, yet no longer than 2 years.

### **Evidence of Accreditation**

A <u>Chaperone</u> is to carry evidence of his/her accreditation in the form of a current photo ID card that includes:

- a. Full name.
- b. Gender.
- c. Recent photograph (taken in the last 2 years), where practicable.
- d. Name and official logo/stamp of the *Sample Collection Authority*.
- e. Period of validity.
- f. Authorized signature by a *Sample Collection Authority* senior official.

#### **Authorization letter**

In the absence of a <u>Sample Collection Authority</u>-issued photo ID, the <u>Chaperone</u> may use government-issued photo ID accompanied by a <u>Sample Collection</u> <u>Authority</u> authorization letter.

Chaperone accreditation consists of an authorization letter provided by the <u>Sample</u> <u>Collection Authority</u> that includes the <u>Chaperone's</u> full name and clearly shows the accreditation period of validity. This letter may be signed and validated by the <u>DCO</u> or <u>Sample Collection Authority</u> following the on-site <u>Chaperone</u> training.

### **Additional Requirements**

In addition to meeting the general requirements listed under Section 3.3:

- Notifying <u>Chaperones</u> are to demonstrate knowledge of general theory and practical training requirements for *Athlete* notification, including correct completion of applicable sections of *Doping Control* documentation (i.e. *Athlete* notification form) and successfully passing a written examination.
- Witnessing <u>Chaperones</u> are to demonstrate knowledge of the general theory and practical training requirements for witnessing *Sample* provision and successfully pass a written examination.

#### **Relief from Duties and Accreditation**

A <u>Chaperone</u> may be relieved of his/her duties and accreditation by the <u>DCO</u> during the <u>Sample Collection Session</u> under the following circumstances:

- a. Reports or observation of errors during <u>Sample Collection Sessions</u>.
- b. Reports of complaints from Athletes, Athlete Support Personnel, sport officials, or colleagues.

c. Breach of the Code of Conduct Agreement.

### **Accreditation Period Training**

<u>Sample Collection Authorities</u> develop and document the minimum prerequisites required for <u>Chaperones</u> to maintain accreditation throughout the accreditation period (See <u>DCO</u> Training Tool Kit).

The recommended accreditation period varies depending on the <u>Chaperone's</u> role (Guidelines Section 3.3.2).

Throughout the accreditation period, the <u>Sample Collection Authority</u> provides ongoing training via continual delivery of information to Notifying and Witnessing <u>Chaperones</u>, and observation of <u>Chaperones</u> during <u>Sample Collection Sessions</u>.

<u>Sample Collection Authorities</u> conduct <u>Chaperone</u> review sessions under the following circumstances:

- Reports of errors during <u>Sample Collection Sessions</u>.
- Reports of complaints from *Athletes*, *Athlete Support Personnel*, sport officials, or colleagues.
- A period of inactivity, whereby the <u>Chaperone</u> didn't participate in any <u>Sample Collection Sessions</u> for a 6-month period. It's recommended that a <u>Chaperone</u> participates in at least 3 <u>Sample Collection Sessions</u> in each 6month period.

Review sessions may be conducted by <u>Sample Collection Authorities</u> via online educational tools, assessment forms, observations, etc.

The <u>Sample Collection Authority</u> (ies) are to bring together the <u>Chaperones</u> for an in-person review session on an as-needed basis.

### **Re-Accreditation**

The re-accreditation process is conducted through a direct, in-person training session. The procedure varies according to the <u>Chaperone's</u> role and the initial accreditation period (Guidelines Section 3.3.2).

Prior to the expiry of the accreditation period, <u>Sample Collection Authorities</u> should provide re-accreditation training for <u>Chaperones</u> that includes both general theory and practical training.

Re-accreditation training includes all requirements covered during initial accreditation training (Guidelines Section 3.2).

Practical training includes:

- a. A Notifying <u>Chaperone</u> successfully completes at least 1 actual or simulated notification observed by an accredited <u>DCO</u> or a <u>Sample Collection Authority</u> representative.
- b. An Escorting <u>Chaperone</u> completes at least 1 actual or simulated *Athlete* escort from notification to *Sample* provision.
- c. A Witnessing <u>Chaperone</u> successfully completes at least 1 actual or simulated <u>Sample Collection Session</u> observed by an accredited <u>DCO</u> or a <u>Sample</u> <u>Collection Authority</u> representative.

It's advisable to maintain a list of Notifying, <u>Escorting</u> and Witnessing <u>Chaperone</u>s, with a view to utilizing their services for subsequent <u>Sample Collection Sessions</u>. Such sessions consist of a complete review session, including repetition of all elements required for initial accreditation.

# **Blood Collection Officers**

### Recruitment

Sample Collection Authorities are to recruit BCOs who possess specific attributes.

#### **Desirable Attributes**

- a. Qualifications in phlebotomy recognized by the relevant public authorities and recent experience in blood collection.
- b. Sensitivity to Athlete responses to extraction of Blood Samples.
- c. Ability to:
  - Follow procedures and protocols.
  - Maintain confidential information.
  - Demonstrate respectful and professional behavior.
- d. Freedom from conflict of interest with *Athletes* and/or the sport in which *Testing* will be conducted (ISTI Annex H.4.2).
- e. Awareness of, and comfort with, <u>BCO</u> responsibilities (See <u>DCO</u> Training Tool Kit).
- f. Willingness to undergo a security check.

### Training

The <u>Sample Collection Authority</u> is to ensure that <u>BCOs</u> possess the relevant training and qualifications in phlebotomy.

### **General Theory Training**

General theory training requirements include:

a. <u>Blood Sample</u> Collection Guidelines.

National policy/legislation requirements.

- c. Specific sport and *Athlete* requirements.
- d. <u>DCO</u> and <u>Chaperone</u> roles and responsibilities.
- e. *Sample* Collection Equipment use.

The <u>Sample Collection Authority</u> develops training resources outlining the most relevant sections of the theory component for easy reference and review by <u>BCOs</u>.

### Practical Training

The <u>Sample Collection Authority</u> ensure that <u>BCOs</u> receive practical training involving the observation of at least 1 simulated <u>Sample Collection Session</u>.

### Accreditation

Accredition as a <u>BCO</u> by a <u>Sample Collection Authority</u> requires the individual to have demonstrated knowledge of the general theory and practical training requirements.

### Conditions

Prior to accreditation, the individual should also agree to the following conditions (See <u>DCO</u> Training Tool Kit):

- Completion of:
  - A Code of Conduct Agreement.
  - A Declaration of Confidentiality.
  - A Declaration of Conflict of Interest.
  - Any further relevant documents as required by the <u>Sample</u> <u>Collection Authority</u>.
  - A security check

### **Recommended Accreditation Period**

The accreditation period recommended for <u>BCOs</u> is the length of the <u>Sample</u> <u>Collection Session</u> or <u>Event</u> at minimum.

### **Evidence of Accreditation**

A <u>BCO</u> should carry evidence of his/her accreditation in the form of a photo ID card or authorization letter.

A <u>BCO</u> should carry evidence of his/her qualification to collect a <u>Blood Sample</u>.

### **Re-Accreditation**

<u>BCOs</u> who have not been accredited by the <u>Sample Collection Authority</u> within the last 3 months are required to review the theory component of training.

If the <u>BCO</u> has not been accredited within the last 6 months, all requirements for accreditation apply.

Maintaining a list of previously accredited <u>BCOs</u> is recommended, with a view to utilizing their services at subsequent <u>Sample Collection Sessions</u>. Such sessions consist of a complete review session, including repetition of all elements required for initial accreditation.

# Definitions

### 2015 Code Defined Terms

**ADAMS:** The Anti-Doping Administration and Management System is a Web-based database management tool for data entry, storage, sharing, and reporting designed to assist stakeholders and *WADA* in their anti-doping operations in conjunction with data protection legislation.

**Athlete:** Any Person who competes in sport at the international level (as defined by each International Federation) or the national level (as defined by each National Anti-Doping Organization). An Anti-Doping Organization has discretion to apply anti-doping rules to an Athlete who is neither an International-Level Athlete nor a *National-Level Athlete*, and thus to bring them within the definition of "Athlete." In relation to Athletes who are neither International-Level nor National-Level Athletes, an Anti-Doping Organization may elect to: conduct limited Testing or no Testing at all; analyze Samples for less than the full menu of Prohibited Substances; require limited or no whereabouts information; or not require advance TUEs. However, if an Article 2.1, 2.3 or 2.5 anti-doping rule violation is committed by any Athlete over whom an Anti-Doping Organization has authority who competes below the international or national level, then the *Consequences* set forth in the *Code* (except Article 14.3.2) must be applied. For purposes of Article 2.8 and Article 2.9 and for purposes of anti-doping information and education, any *Person* who participates in sport under the authority of any Signatory, government, or other sports organization accepting the Code is an Athlete.

[Comment to Athletes: This definition makes it clear that all International- and National-Level Athletes are subject to the anti-doping rules of the Code, with the precise definitions of international- and national-level sport to be set forth in the anti-doping rules of the International Federations and National Anti-Doping Organizations, respectively. The definition also allows each National Anti-Doping Organization, if it chooses to do so, to expand its anti-doping program beyond International- or National-Level Athletes to competitors at lower levels of Competition or to individuals who engage in fitness activities but do not compete at all. Thus, a National Anti-Doping Organization could, for example, elect to test recreational-level competitors but not require advance TUEs. But an anti-doping rule violation involving an Adverse Analytical Finding or Tampering, results in all of the Consequences provided for in the Code (with the exception of Article 14.3.2). The decision on whether Consequences apply to recreational-level Athletes who engage in fitness activities but never compete is left to the National Anti-Doping Organization. In the same manner, a Major Event Organization holding an Event only for masters-level competitors could elect to test the competitors but not

analyze Samples for the full menu of Prohibited Substances. Competitors at all levels of Competition should receive the benefit of anti-doping information and education.]

**Athlete Support Personnel:** Any coach, trainer, manager, agent, team staff, official, medical, paramedical personnel, parent or any other *Person* working with, treating or assisting an *Athlete* participating in or preparing for sports *Competition*.

*Code*: The World Anti-Doping Code.

**Competition**: A single race, match, game or singular sport contest. For example, a basketball game or the finals of the Olympic 100-meter race in athletics. For stage races and other sport contests where prizes are awarded on a daily or other interim basis the distinction between a *Competition* and an *Event* will be as provided in the rules of the applicable International Federation.

**Doping Control:** All steps and processes from test distribution planning through to ultimate disposition of any appeal including all steps and processes in between such as provision of whereabouts information, *Sample* collection and handling, laboratory analysis, *TUEs*, results management and hearings.

**Event:** A series of individual *Competitions* conducted together under one ruling body (e.g., the Olympic Games, FINA World Championships, or Pan American Games).

**In-Competition:** Unless provided otherwise in the rules of an International Federation or the ruling body of the *Event* in question, "*In-Competition"* means the period commencing twelve hours before a *Competition* in which the *Athlete* is scheduled to participate through the end of such *Competition* and the *Sample* collection process related to such *Competition*.

[Comment: An International Federation or ruling body for an Event may establish an "In-Competition" period that is different than the Event Period.]

**Ineligibility:** See Consequences of Anti-Doping Rule Violations above.

**International Standard (IS):** A standard adopted by *WADA* in support of the *Code*. Compliance with an *International Standard* (as opposed to another alternative standard, practice or procedure) shall be sufficient to conclude that the procedures addressed by the *International Standard* were performed properly. *International Standards* shall include any Technical Documents issued pursuant to the *International Standard*.

*Minor:* A natural *Person* who has not reached the age of eighteen years.

**Out-of-Competition:** Any period which is not In-Competition.

**Prohibited List:** The List identifying the Prohibited Substances and Prohibited Methods.

*Sample* or *Specimen*: Any biological material collected for the purposes of *Doping Control*.

[Comment: It has sometimes been claimed that the collection of blood Samples violates the tenets of certain religious or cultural groups. It has been determined that there is no basis for any such claim.]

**Target Testing:** Selection of specific *Athletes* for *Testing* based on criteria set forth in the International Standard for Testing and Investigations.

**Testing:** The parts of the *Doping Control* process involving test distribution planning, *Sample* collection, *Sample* handling, and *Sample* transport to the laboratory.

**TUE:** Therapeutic Use Exemption, as described in Article 4.4.

**Use:** The utilization, application, ingestion, injection or consumption by any means whatsoever of any *Prohibited Substance* or *Prohibited Method*.

**WADA:** The World Anti-Doping Agency.

[Comment: Defined terms shall include their plural and possessive forms, as well as those terms used as other parts of speech.]

### **ISTI Defined Terms**

**Blood Collection Officer (BCO):** An official who is qualified to and has been authorized by the <u>Sample Collection Authority</u> to collect a <u>Blood Sample</u> from an *Athlete*.

**Blood** *Sample*: An aliquot of whole blood, plasma or serum appropriately collected to perform one or more <u>Laboratory</u> tests.

**<u>Chain of Custody</u>**: The sequence of individuals or organizations who have responsibility for the custody of a *Sample* from the provision of the *Sample* until the *Sample* has been delivered to the *Laboratory* for analysis.

**Chaperone:** An official who is trained and authorized by the <u>Sample Collection</u> Authority to carry out specific duties including one or more of the following (at the election of the <u>Sample Collection Authority</u>): notification of the Athlete selected for Sample collection; accompanying and observing the Athlete until arrival at the <u>Doping Control Station</u>; accompanying and/or observing Athletes who are present in the <u>Doping Control Station</u>; and/or witnessing and verifying the provision of the Sample where the training qualifies him/her to do so. **Code Article 2.4 Whereabouts Requirements:** The whereabouts requirements set out in Annex I of the International Standard for Testing and Investigations, which apply to *Athletes* who are included in the *Registered Testing Pool* of an International Federation or a *National Anti-Doping Organization*.

**Doping Control Officer** (DCO): An official who has been trained and authorized by the <u>Sample Collection Authority</u> to carry out the responsibilities given to <u>DCOs</u> in the International Standard for Testing and Investigations.

**Doping Control Station:** The location where the <u>Sample Collection Session</u> will be conducted.

**Failure to Comply:** A term used to describe anti-doping rule violations under *Code* Articles 2.3 and/or 2.5.

**Sample Collection Authority**: The organization that is responsible for the collection of *Samples* in compliance with the requirements of the International Standard for Testing and Investigations, whether (1) the <u>Testing Authority</u> itself; or (2) another organization (for example, a third Party contractor) to whom the <u>Testing Authority</u> has delegated or sub-contracted such responsibility (provided that the <u>Testing Authority</u> always remains ultimately responsible under the <u>Code</u> for compliance with the requirements of the International Standard for Testing and Investigations relating to collection of Samples).

**Sample Collection Equipment**: Containers or apparatus used to collect or hold the Sample at any time during the <u>Sample Collection Session</u>. <u>Sample Collection</u> <u>Equipment</u> shall, as a minimum, consist of:

- For urine *Sample* collection:
  - Collection vessels for collecting the *Sample* as it leaves the *Athlete's* body;
  - Suitable kit for storing partial *Samples* securely until the *Athlete* is able to provide more urine; and
  - Sealable and tamper-evident bottles and lids for storing and transporting the complete *Sample* securely.
- For blood *Sample* collection:
  - Needles for collecting the *Sample*;
  - Blood tubes with sealable and tamper-evident devices for storing and transporting the *Sample* securely.

**Sample Collection Personnel:** A collective term for qualified officials authorized by the <u>Sample Collection Authority</u> to carry out or assist with duties during the <u>Sample Collection Session</u>.

**Sample Collection Session**: All of the sequential activities that directly involve the *Athlete* from the point that initial contact is made until the *Athlete* leaves the *Doping Control* Station after having provided his/her *Sample(s)*.

**Suitable Specific Gravity for Analysis:** Specific gravity measured at 1.005 or higher with a refractometer, or 1.010 or higher with lab sticks.

**Suitable Volume of Urine for Analysis:** A minimum of 90 mL, whether the laboratory will be analysing the *Sample* for all or only some *Prohibited Substances* or *Prohibited Methods*.

**Test Distribution Plan:** A document written by an *Anti-Doping Organization* that plans *Testing* on *Athletes* over whom it has *Testing* Authority, in accordance with the requirements of Article 4 of the International Standard for Testing and Investigations.

**Unsuccessful Attempt Report:** A detailed report of an unsuccessful attempt to collect a *Sample* from an *Athlete* in a *Registered Testing Pool*, setting out the date of the attempt, the location visited, the exact arrival and departure times at the location, the steps taken at the location to try to find the *Athlete* (including details of any contact made with third parties), and any other relevant details about the attempt.

**Whereabouts Filing:** Information provided by or on behalf of an *Athlete* in a *Registered Testing Pool* that sets out the *Athlete's* whereabouts during the following quarter, in accordance with Article I.3 of the International Standard for Testing and Investigations.

**Witness:** The member of <u>Sample Collection Personnel</u> who observes the passing of the Sample by the Athlete in accordance with the procedures for observation.

### **ISL Defined Terms**

**Laboratory(ies):** (A) *WADA*-accredited laboratory(ies) applying test methods and processes to provide evidentiary data for the detection of *Prohibited Substances*, *Methods* or *Markers* on the *Prohibited List* and, if applicable, quantification of a <u>Threshold Substance</u> in *Samples* of urine and other biological matrices in the context of anti-doping activities.

## Annex H: <u>Sample Collection Personnel</u> Requirements

#### H.1 Objective

To ensure that <u>Sample Collection Personnel</u> have no conflict of interest and have adequate qualifications and experience to conduct <u>Sample Collection Sessions</u>.

#### H.2 Scope

<u>Sample Collection Personnel</u> requirements start with the development of the necessary competencies for <u>Sample Collection Personnel</u> and end with the provision of identifiable accreditation.

#### H.3 Responsibility

The <u>Sample Collection Authority</u> has the responsibility for all activities defined in this Annex H.

- H.4 Requirements Qualifications and Training
  - H.4.1 The *Sample* Collection Authority shall:
    - a. determine the necessary competence and qualification requirements for the positions of <u>DCO</u>, Chaperone and <u>BCO</u>; and
    - b. develop duty statements for all <u>Sample Collection Personnel</u> that outline their respective responsibilities. As a minimum:i. <u>Sample Collection Personnel</u> shall not be *Minors*; and
      - ii. <u>BCOs</u> shall have adequate qualifications and practical skills required to perform blood collection from a vein.
  - H.4.2. The <u>Sample Collection Authority</u> shall ensure that <u>Sample Collection</u> <u>Personnel</u> that have an interest in the outcome of a <u>Sample Collection</u> <u>Session</u> are not appointed to that <u>Sample Collection Session</u>. <u>Sample</u> <u>Collection Personnel</u> are deemed to have such an interest if they are:
    - a. involved in the administration of the sport for which *Testing* is being conducted; or
    - b. related to, or involved in the personal affairs of any *Athlete* who might provide a *Sample* at that session.
  - H.4.3 The <u>Sample Collection Authority</u> shall establish a system that ensures that <u>Sample Collection Personnel</u> are adequately qualified and trained to carry out their duties.
    - H.4.3.1 The training program for <u>BCOs</u> shall include, as a minimum, studies of all relevant requirements of the *Testing* process and familiarization with relevant standard precautions in healthcare settings.

- H.4.3.2 The training program for <u>DCOs</u> shall include, as a minimum:
- a. Comprehensive theoretical training in different types of *Testing* activities relevant to the <u>DCO</u> position;
- b. Observation of all *Doping Control* activities that are the responsibility of the <u>DCO</u> as set out in this International Standard for Testing and Investigations, preferably on-site; and
- c. satisfactory performance of one complete <u>Sample Collection Session</u> on site under observation by a qualified <u>DCO</u> or similar. The requirement related to the actual passing of a urine <u>Sample</u> shall not be included in the onsite observations.
- H.4.3.3 The training program for <u>Chaperones</u> shall include studies of all relevant requirements of the *Sample collection* process.
- H.4.3.4 A <u>Sample Collection Authority</u> that collects Samples from Athletes who are of a different nationality to its <u>Sample Collection Personnel</u> (e.g., at an International Event or in an Out-of-Competition context) should establish additional systems<sup>2</sup> to ensure that such <u>Sample Collection</u> <u>Personnel</u> are adequately trained to carry out their duties in respect of such Athletes.
- H.4.4 The <u>Sample Collection Authority</u> shall maintain records of education, training, skills and experience of all <u>Sample Collection Personnel</u>.
- H.5 Requirements Accreditation, re-accreditation and delegation
  - H.5.1 The <u>Sample Collection Authority</u> shall establish a system for accrediting and re-accrediting <u>Sample Collection Personnel</u>.
  - H.5.2 The <u>Sample Collection Authority</u> shall ensure that <u>Sample Collection</u> <u>Personnel</u> have completed the training program and are familiar with the requirements of this International Standard for Testing and Investigations (including, where Article H.4.3.4 applies, in relation to the collection of *Samples* from *Athletes* who are of a different nationality to the <u>Sample</u> <u>Collection Personnel</u>) before granting accreditation.
  - H.5.3 Accreditation shall only be valid for a maximum of two years. <u>Sample</u> <u>Collection Personnel</u> shall be required to repeat a full training program if they have not participated in *Sample* collection activities within the year prior to re-accreditation.

<sup>&</sup>lt;sup>2</sup> <u>DCOs</u> might be required to: review an *Athlete's* whereabouts information, ensure notification and mission order information is translated into the language of the *Athlete*, ensure the special needs of *Athletes* with impairments are considered in relation to the provision of a *Sample*.

H.5.4 Only <u>Sample Collection Personnel</u> who have an accreditation recognized by the <u>Sample Collection Authority</u> shall be authorized by the <u>Sample Collection</u> <u>Authority</u> to conduct <u>Sample</u> collection activities on behalf of the <u>Sample Collection</u> <u>Authority</u>.

H.5.5 <u>DCOs</u> may personally perform any activities involved in the <u>Sample Collection</u> <u>Session</u>, with the exception of blood collection unless particularly qualified, or they may direct a <u>Chaperone</u> to perform specified activities that fall within the scope of the <u>Chaperone's</u> authorized duties.