
Privacy Policy

9 March 2022

This privacy policy (the “Policy”) explains how personal information about you is collected, used, disclosed and otherwise managed by WADA in connection with the 2022 WADA Annual Symposium (the “Symposium”) and the Symposium Online Tools, including the following website (<https://wadasymposium.org/>) and the Delegate App (the “App”). This Policy does not cover how WADA collects and handles information gathered through the ADAMS database or on any other website or service.

Please note that WADA has partnered with Kuoni Global Travel Services (Switzerland) Ltd, to provide certain hosting and organisation services, including the Symposium Online Tools.

Personal Information We Collect

We collect the following types of personal information in connection with your participation in the Symposium:

- Information you supply to us to register for the Symposium and obtain your Symposium accreditation: your picture, name, professional email address, phone number and address, job title, organization name, language preference, and a password you select.
- If you require a visa to attend the Symposium, you may be asked to provide us with additional information to facilitate our processing of your invitation letter.
- If you have dietary restrictions or disability access requirements that we should be aware of, you may also provide this information as part of your registration.
- Technical data relating to your use of the Symposium Online Tools: such as your Internet Protocol (“IP”) address, page requests, device and/or browser used to access the tools, and date and time of access; and
- If you are a presenter, your professional biography, which will be posted on the Symposium Online Tools.

Please note that official WADA videographers and photographers will be onsite to record and take images of the Symposium. These images and videos may be used by WADA in its social media feeds, websites, and other materials. Please also note that third-party media outlets will be onsite and recording or taking images during the Symposium for their own purposes. WADA has no control over such outlets and takes no responsibility for any collection and use of your image or other personal information by such outlets.

Use of Your Information

WADA uses the personal information described above to:

- Register you for the Symposium, provide you with your Symposium accreditation, and, where applicable, send you an invitation letter for visa purposes or accommodate dietary restrictions or disability access requirements mentioned to us;
- Operate the Symposium Online Tools;
- Provide you with networking opportunities via the App, which provides a searchable list of all Symposium participants who have agreed to share their contact information with other participants (note: if you do not agree to share your information, this list will not be accessible to you);
- Verify your registration for the Symposium (via the QR code printed on your accreditation); and

- Communicate with you regarding your registration and the Symposium.

Please note participant contact information is shared in the App for individual networking purposes only and may not be used to send unsolicited or unauthorized commercial advertising or promotional materials to participants. Please also note that third-party vendors in the Anti-Doping/sport industry may attend the Symposium to promote their offerings and communicate with individuals on their own mailing lists to inform them of their presence at the event. WADA does not share participant contact information with these vendors.

WADA processes personal information in connection with the Symposium and the Symposium Online Tools for the purposes described above in accordance with your consent or as otherwise reasonably necessary to organize, manage and host the Symposium and operate the Symposium online tools.

Sharing of Your Information

Within WADA: Certain WADA staff may access your personal information as necessary to register and approve Symposium participants and to organize and manage the Symposium (click here for a [list](#) of WADA offices).

Service Providers: We have partnered with Kuoni Global Travel Services (Switzerland) Ltd (based in Switzerland) to host and organize the Symposium, including operating the Symposium Online Tools. Kuoni uses sub-contractors to provide virtual conference services. We also use service providers to communicate with you and to manage and book travel (where relevant).

Safeguards: Where possible, we work with service providers who can keep any personal information processed on our behalf in Canada or another jurisdiction recognized for providing strong levels of data protection. Where our service providers are not based in Canada or another jurisdiction deemed to provide an adequate level of protection (for example, the US) we ensure they are subject to appropriate contractual or other safeguards and are responsible for ensuring similar controls are in place with any of their authorized subcontractors.

Legal requirements: WADA may disclose your personal information to governmental and other authorities where required by law or compulsory legal process and to other organizations in the case of investigating a breach of an agreement or a contravention of law, or to establish, exercise or defend a legal claim. Our service providers are subject to the laws of the countries in which they operate, and could be compelled by legal process to disclose personal information to courts, law enforcement or other public authorities.

Cookies and Social Media

WADA uses cookies to operate the Symposium Online Tools. A cookie is a small piece of data that a website stores on the user's computer or mobile device. In order to function, these cookies collect certain technical information about this device, such as the Internet Protocol (IP) address, browser type and version, device type, time zone setting, browser plug-in types and versions, operating system and platform. The Symposium Online Tools use necessary cookies to register event participants, enable users to login to their account, and save user preferences such as language preferences. You may set your web browser to notify you when you receive a cookie or to not accept certain cookies visiting www.aboutcookies.org or www.allaboutcookies.org. Disabling cookies entirely may restrict functionality of the Symposium Online Tools.

The Symposium Online Tools contain links to online social media services. Users who choose to interact with these social media services via the Symposium Online Tools should read the terms of use and privacy policies of these third parties and those of any applications used to access them.

Safeguards and Retention

We adopt measures, including administrative, technical and physical measures to protect personal information in our custody and control against theft, loss and unauthorized access, use, modification and disclosure. This includes restricting access to your personal information on a need-to-know basis to employees and authorized service providers who require access to fulfil their designated functions.

We retain personal information for as long as we need for the purposes described above or as required by applicable legal requirements or to defend ourselves against legal claims.

Your Rights

You can access or update your registration information at any time by logging in to your account. If you wish to delete your account and cancel your Symposium registration, contact Kuoni-Congress by email at wada-ama@kuonitumlare.com).

You may also have other rights under applicable laws, subject to applicable exceptions, including rights to access, correct, delete or restrict processing of your personal information, or the right to lodge a complaint with your national data protection authority. To exercise any of these rights, use the contact information provided [below](#).

Contact us and Updates to this Policy

WADA may update this Policy from time to time and will post the latest version on the Symposium Online Tools. To help you keep track of which version you are reading, WADA will display the date of each version's publication on this page.

If you have any questions about how we handle personal information or have any complaints, please contact us at privacy@wada-ama.org or at:

Attn: Privacy
World Anti-Doping Agency
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Montreal (Quebec), Canada
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